

Item No. 3

MINUTES OF THE POLICE AND CRIME PANEL MEETING HELD ON TUESDAY 31 OCTOBER, 2017 AT CHURCHGATE HOUSE, MANCHESTER

Members Present-

BOLTON COUNCIL

Councillor Derek Burrows

BURY COUNCIL

Councillor Tamoor Tariq (in the Chair)

GMCA

Deputy Mayor (Policing and Crime) Beverley Hughes

MANCHESTER CC

Councillor Nigel Murphy

SALFORD CC

Councillor David Lancaster

STOCKPORT MBC

Councillor Wendy Wild

TRAFFORD COUNCIL

Councillor Laura Evans

WIGAN COUNCIL

Councillor - Nazia Rehman

INDEPENDENT MEMBER

Maqsood Ahmed

Also in attendance-

Clare Monaghan

GMCA

Jayne Stephenson

GMCA

Dr Peter Langmead-Jones

GMP

Gwynne Williams

GMCA

Melinda Edwards

Manchester City Council

Claire Millett

GMCA

John Holden

GMCA

Jeanette Staley

Salford City Council & GM Police & Crime
Policy Lead

Emma Stonier

GMCA

PCP/07/17 APOLOGIES

Apologies were received from Councillor Sultan Ali, Councillor Joe Kitchen, Ian Hopkins, Chief Constable, GMP, Eamonn Boylan, GMCA and Diane Curry, Independent Member.

PCP/08/17 DECLARATIONS OF INTEREST

None were received.

PCP/09/17 MINUTES OF THE POLICE AND CRIME PANEL MEETING – 5 NOVEMBER

The minutes of the Police and Crime Panel held on 5 June 2017 were submitted for approval.

RESOLVED/-

1. To approve the minutes of the Police and Crime Panel held on 5 June 2017 as an accurate record.

PCP/10/17 GM POLICE AND CRIME PANEL – RULES OF PROCEDURE

The Greater Manchester Police and Crime Panel received a report which set out the Proposed Rules of Procedure for the Police and Crime Panel. These are set out in relation to governance arrangements and devolution in Greater Manchester.

Members of the Panel asked whether advisors/officers from the relevant local authority were able to attend these meetings to offer support. It was agreed that Members were able to invite lead officers from their areas if they so wished; the Police and Crime Policy lead will liaise with districts to find out which areas would like officers invited and ensure that they are added to distribution lists.

Members raised a query regarding substitutes attending the meeting of the Police and Crime Panel. It was confirmed that advice would be sought regarding the legal position and Members updated accordingly.

RESOLVED/-

1. To approve the Rules of Procedure.

PCP/11/17 DRAFT GM POLICE AND CRIME PLAN

The Deputy Mayor (Policing and Crime) presented a report which updated the Police and Crime Panel on the development of the Police and Crime Plan 2018-2020. The current Police and Crime Plan ends in December 2017 and the plan in development will be ready to launch in January 2018. The Deputy Mayor outlined the priorities taken into consideration within the development of the plan; the Mayor's priorities for the safety and security of Greater Manchester set out in his manifesto; Greater Manchester Strategy priorities, Greater Manchester Police's priorities and through engagement with each local authority to assess what their priorities were. There will also be strong alignment between the Police and Crime Plan and the broader Public Service Reform agenda. The consultation which has taken place with elected members, officers and members of the public has happened across Greater Manchester with a variety of partner organisations. Additionally the strategic needs assessment and strategic threat assessment have been considered. All this information will be formulated into a coherent plan with clear priorities and frameworks to assess the success of these against. The outcomes framework which the Plan will be assessed against is not intended to be numbers driven and a draft will be submitted alongside the draft Plan at the December meeting of the Panel.

The early stages of development have indicated that the priorities will be grouped around a number of themes;

1. Protecting our people - victims and vulnerability which will include the protection of vulnerable and potential victims, safeguarding, care for those who have been victimised and rehabilitation;
2. Preventing and reducing offending which will include anti-social and criminal behaviours, prevention, criminal justice and rehabilitation;
3. Supporting communities and places which will include supporting stronger communities and enabling communities to use their assets and become more resilient, safe places, infrastructure and civil contingencies; and
4. Drivers for change which were identified as those things necessary to achieve the other priorities, this included partnership working, technology, skills and knowledge and health and wellbeing.

The Panel were informed they would receive the draft Plan at the 5 December meeting and following this the final version of the Plan would go out for public consultation.

Members asked what the planned public consultation included due to the fact of short timescales required to ensure the Plan was published in January 2018. The consultation will include a number of engagement events and an online survey to ensure as much feedback as possible was received. Discussion has also taken place with partners, including officers and Councillors, to request that this is publicised through their networks and engagement teams to ensure that across Greater Manchester the Plan has as much input as possible from members of the public.

Members supported the Equality Impact Statement and noted its' importance especially in relation to vulnerable groups. It was also highlighted that some of the most vulnerable groups did not have access to IT or technology to respond to consultations and that it may be useful to hold face-to-face workshops to ensure their voices were heard.

The linking of the Plan to the Mayoral Manifesto commitments was noted as being useful. The reference to increased partnership working and the breakdown of silos within the public sector was also identified as valuable. The need for transparency with the public about what can be delivered within constrained resources was also noted as being important. Members highlighted that the Plan provided an opportunity to start this conversation and to enable people to understand better what the priorities were within Greater Manchester.

Members asked whether consideration had been given to fill any gaps in the consultation. It was also queried how best practice from other areas would be included within the Plan. It was noted that the proposed consultation process had taken this into consideration, and extensive engagement had taken place with the police and a range of partner organisations to ensure that all relevant priorities were identified. In the development of the Plan other areas have been looked at to identify good practice and where appropriate this will be drawn on within the Plan.

A Member asked whether the planned consultation had built in all relevant organisations, for example the Post Office had been carrying out work to assist in tackling fraud and consideration of engagement with wider organisations may be helpful in developing the Plan. The work taking place already to tackle Economic Crime was highlighted; an Economic Crime Unit had been set up within Greater Manchester Police to provide a better response to victims of fraud and it was noted that the continuing growth of fraud/cybercrime and the complexity of tackling this remained a challenge. Members

were informed that the comment about the Post Office as a relevant stakeholder would be taken back to ensure consultation did take place with all appropriate partners.

Members raised issues they and constituents had been experiencing with 101 call response times and asked what the Deputy Mayor planned to resolve these issues and restore public confidence. The Deputy Mayor informed Members that they had raised this with the Chief Constable and action was being taken to address this. There had been vacancies within the call centre due to staff moving to other departments within the police service; new staff had been recruited and more recruitment would be taking place to bring staff numbers up to full establishment. Members were also informed that 999 calls are received within the same call centre and these take priority; calls to 101 are also triaged on contact using the threat, harm and risk approach. Additionally Greater Manchester Police were currently trialling 'livechat' as an alternative method of contact, this has received positive feedback from staff and members of the public and if successful and rolled out would be another way of releasing capacity on phone lines. It was also noted that 101 received calls which were not necessarily for the police and there was a campaign underway to try and reduce the number of these calls and manage expectations. The Deputy Mayor further noted she had recently visited the call centre and had witnessed the complex nature of the role and commended the staff for the way they handled this. Members were also asked to assist with communicating at a district level the campaign underway by Greater Manchester Police regarding when to call 999 and 101.

Members noted it was reassuring that work was underway to redress these issues and asked whether the impact of new recruits on performance were being measured. It was confirmed that call response time was closely monitored and that improvements were expected as staffing levels increased and the other measures were rolled out.

The processes for reporting and logging a crime was also discussed with Members noting that people would like to be able to do this through various access channels, for example online and through social media. Members were informed that Greater Manchester Police were undergoing an IT transformation programme which would begin to be rolled out early next year; it is expected that this will enable the opening up of alternative channels of communication to members of the public and also relieve pressure on call response times.

RESOLVED/-

1. To note the work undertaken and the work planned in relation to the development of the Police and Crime Plan;
2. To consider the emerging themes and provide comments on how community safety partnerships can contribute to the delivery of safer communities across Greater Manchester;
3. To receive the draft Police and Crime Plan at the meeting of the Police and Crime Panel on 5 December 2017.

PCP/12/17 GM STRATEGY AND IMPLEMENTATION PLAN

The Police and Crime Panel considered a report which provided an update on the refresh of the Greater Manchester Strategy and progress with the development of the Greater Manchester Strategy Implementation Plan.

The Greater Manchester Strategy Implementation Plan had been agreed in principle at the meeting of the Greater Manchester Combined Authority (GMCA) at the end of September, at the meeting of the GMCA on 27 October 2017 the Implementation Plan was officially launched. It was highlighted that the development of the strategy had included online consultation, Mayoral Manifesto commitments and the need to improve Greater Manchester's position in the event of receiving further devolved powers from government.

The Deputy Mayor highlighted the Safer and Stronger Communities actions, which will be relevant to the work of the Police and Crime Panel, within the Implementation Plan;

1. Greater Manchester will have strong, inclusive communities where people feel safe;
2. For Greater Manchester to become the most resilient city region in the United Kingdom;
3. Reducing risk and harm to the residents of Greater Manchester; and
4. Protecting and supporting children and young people and those that are vulnerable.

It was further noted that the Strategy was jointly owned by partners across Greater Manchester, including Leaders, business leaders and community groups and that it set out a Greater Manchester approach to doing business; putting people at the heart of everything Greater Manchester is doing and giving communities ownership and control over the work being implemented. The Implementation Plan is the first step in demonstrating the actions underway over the next 6 months to deliver on the Strategy, additionally a performance management dashboard was currently under development with partners. Members were informed that the Police and Crime Plan would be linked to the Strategy and Implementation plan once released.

A Member raised engagement with BME groups and mechanisms for the Panel to directly engage with communities through wider networks. Officers noted that the Implementation Plan presented an opportunity for conversations to take place to ensure that all voices were heard.

RESOLVED/-

1. To note the work that is underway in relation to the development of the GMS Implementation Plan; and
2. To receive regular updates on the GMS Implementation Plan specifically in relation to actions within priority 8.

PCP/13/17 INITIAL CONSIDERATION OF THE MAYOR'S 2018/19 – PRECEPT PROPOSALS

Members received a report which explained the statutory duties of the Police and Crime Panel in relation to the setting of the police precept. The Panel were being informed of the precept setting process ahead of a draft precept report being presented to them at the December meeting. The Chancellor's autumn statement is expected shortly and following this there will be a settlement for police funding from the Home Office, it should be noted that policing receives annual settlements unlike local government which receives 4 year settlements. Timescales for setting the policing precept have taken into

account local authorities timescales and the setting of budgets at full Council meetings with time built in for discussion with local members and early engagement. In light of this the Panel will receive the final precept report on 18 January 2018; at this stage they have the option to veto the precept by formally writing to the Deputy Mayor with notification of this and their recommendations. The Deputy Mayor would then have one week to respond to any veto and by no later than 1 March 2018 the final precept would have to be published. The Panel only have one right of veto which must be agreed to by two thirds of Police and Crime Panel members. If the Panel accepts the precept the proposed precept will be published.

RESOLVED/-

1. To note the statutory duties of the Police and Crime Panel in relation to the setting of the police precept; and
2. To note the timetable for the setting of the 2018/19 police precept.

PCP/14/17 GM POLICE AND CRIME LEAD STEERING AND LEADS GROUP – TERMS OF REFERENCE

The Police and Crime Panel received a report which outlined the proposed terms of reference for the Police and Crime Steering and Leads Groups. Their role is to support and carry out work which is broader than the remit of this panel. The Steering Group is made up Lead Members within districts for Policing and Crime and the Leads Group is comprised of officers. The Terms of Reference have been re-looked at in relation to changes at the GMCA level. Members will receive a draft work for the two meetings at the 5 December meeting of the Panel which takes in to account the Police and Crime Plan and Implementation plan.

Members requested that the structure chart be amended to reflect two-way discussion between Police and Crime Panel Members and the Steering and Leads Groups. It was agreed this amendment would be made.

RESOLVED/-

1. To approve the terms of reference and structure diagram, subject to the amendment above.

PCP/15/17 GM POLICE AND CRIME PANEL – COMPLAINTS PROCEDURE

The Police and Crime Panel considered a report which outlined the revised Complaints Procedure for the Panel regarding the conduct of the Greater Manchester Mayor and the Greater Manchester Deputy Mayor for Policing and Crime. The procedure has been re-written to reflect the changes in Greater Manchester due to devolution. Complaints against the Mayor will be investigated by the Monitoring Officer, the Police and Crime Panel are required by legislation to investigate complaints against the Deputy Mayor (Policing and Crime) and the procedure reflects this.

Members asked whether complaints against the Deputy Mayor were scrutinised prior to being received by the Police and Crime Panel for consideration. It was confirmed that the Lead Chief Executive did look at complaints before they were submitted to the Panel; this is to remove complaints which do not relate to this procedure or lay outside the jurisdiction of the Panel, for example cases which should be referred to the Independent

Police Complaints Commission (IPCC). Members noted that it could be beneficial to have more people involved in the pre-scrutiny of complaints to ensure due-process. It was agreed to include in the annual report the full number of complaints received against the Deputy Mayor, including those which were out of jurisdiction, to provide the appropriate assurance to Police and Crime Panel Members.

RESOLVED/-

1. To approve the revised complaints procedure for the Police and Crime Panel regarding the conduct of the Greater Manchester Mayor and the Greater Manchester Deputy Mayor for Policing and Crime; and
2. To receive, for information, all complaints received against the Deputy Mayor in the annual report.

PCP/16/17 TO NOTE THE FORWARD PLAN 2017/18 – STANDING ITEM

The Police and Crime Panel received the forward plan for the rest of the municipal year. This has been informed by regulations regarding what the Panel has to receive and through conversations between the Chair and the Deputy Mayor about what they would like to receive. Members were asked whether they had any items they would like adding to the forward plan for consideration at future meetings, as this is for all to contribute to. The forward plan will be a working document with all suggested items considered for inclusion.

RESOLVED/-

1. To note the forward plan for 2017/18;
2. To add the draft precept proposals to the forward plan for the 5 December meeting; and
3. To send any additional items to the Chair and/or Jeanette Staley for inclusion in the forward plan.