

DECISION NOTICE

Decision author and proposer: Alison Connelly

Subject:
Outcome Star tool for the whole system approach for women.

Type of decision:			
Deputy Mayor's decision	X	Chief Officer's decision	

In all case this will need to be approved by the Assistant Director Police, Crime, Criminal Justice and Fire.

The decision is that: The funding of the Outcome star tool for use by women supported by the whole system approach continues for a further year (until Sept 2019).
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<p>The reasons for the decision are:</p> <p>The outcome star is an innovative tool for supporting and measuring change when working with people. The Outcomes star tool has been used by women engaging with women's centres as part of the whole system approach for women since 2015. It has already proved to be a successful working tool for measuring wider social outcomes from the perspective of the service user. It allows additional data to be collated relating to distance travelled around a spectrum of re-offending pathways/criminogenic needs, including accommodation, substance misuse, relationships, and motivation/ taking responsibility. This enhances quantative outcome data such as re-offending rates.</p> <p>Many partners are also using the outcomes star so it is easy to track progress of a family / individual across different areas e.g. the prison family support service now use the outcome star, as do the family support service working with ICO offenders. There is also a proposal to fund the Outcomes Star for use by IOM Spotlight offenders.</p>

<p>This decision will contribute to priorities of the the Greater Manchester strategy in the following ways:</p> <p>The use of an Outcome star for completion by women supported under the Whole System Approach, supports the Police and Crime plan Priority 2, Outcome 15 "There is increased confidence in the treatment of those who have harmed by the Criminal Justice System" and Outcome 16 "There is increased confidence in restorative approaches, rehabilitation / recovery –</p>
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of those who have harmed". The Outcome star tool will be one of the measures used for this indicator complemented with other quantitative outcomes.

Financial comments:

The annual cost for the outcome star licences is £1,386 (inc VAT) one year will be funded from FIM. Further funding will be considered as part of a sustainability review of FIM funds.

Legal comments:

None sought

Risk Assessment:

Although the providers complete the assessment with the individual, there is a dip sampling process being instigated to ensure quality assurance is in place. In addition, the person 'owns' their outcomes start so they can see their journey.

Is safeguarding of children relevant and has this been considered:

N/A

Is safeguarding of vulnerable adults relevant and has this been considered:

N/A

Agreed by Director of Finance (Police and Crime)



Signed...

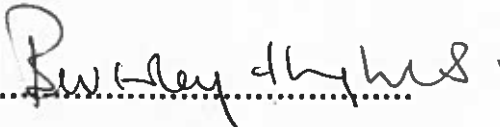
Date.....5th September 2018

Agreed by Assistant Director – Police, Crime, Criminal Justice and Fire

Signed.....

Date.....10/9/18.....

Agreed by Deputy Mayor

Signed:

Date:10/9/18.....

Contact Officer:

The MoJ will monitor the contracts across the country with a contract management team; Patrick Connelly will cover Greater Manchester and Cheshire and will be supported by a commercial arm.

6. NPS/CRC update

NPS

Staff has been split between the two organisations and cases are all allocated to the right side. 6,200 cases will be managed by NPS. The change plans are making considerable progress. NPS are improving their tool for allocating cases, and are working on service level agreements.

CRC update

CRC senior leadership team will be meeting with Purple Futures on Friday 28th November to begin to look at future priorities. Purple Futures have committed to partnership working and in January 2015 following the contract signing in December 2014 it is hoped that it will be possible to get on with mapping what needs to be done and looking at issues such as bottoming out case allocation. Currently CRC have over 9,000 cases and are receiving the lion's share around 85%. Looks like CRC will have significant growth in the future, but at present are not able to commit to permanent posts, and are managing a balancing act with staff numbers ensuring good business as usual and keeping offenders well managed.

Question around IT and the likelihood that Purple Futures will bring in a new system was discussed, CRC were confident that any new system will not be imposed but will have joint input in the design. It is presumed they will have a communication plan and will be eager to work with partners.

ACTION: Suggestion that partners should take up the issue of a new IT system to ensure influence in the design.

NAPO Challenge re- the judicial review on the competition and speed of the Probation split process was discussed and although the MoJ don't think it will succeed in theory it could jeopardise the contract.

DECISION: The Executive Board would like to thank John Brimley for his excellent work.

7. Women Offenders Update

A report was presented outlining 2 proposals around consistent identification of outcomes and supporting a consortia or alliance approach for the 8 Women's Services providers in Greater Manchester.

It is intended to be able to measure the outcomes of all Women's Services consistently; to do this it will be necessary to ensure all Services are using the same tool in the same way.



Proposal 1:- Seek the Executive's support for a 'train the trainer' package that will ensure all 8 providers are implementing the Outcome Star tool in a standard way and provide capacity for providers to deliver ongoing training in the future. Cost – £2,450

To further strengthen the GM whole system model ensuring an agreed set of minimum standards and providing a framework that would enable a consortia or alliance has been encouraged by commissioners and partners who could then potentially have a single conversation rather than with 8 different providers.

Proposal 2:- Seek the Executive's support to bring in an independent person to help providers look at options of working as one body, Sarah Swindles CEO of Lancashire and Cumbria Women's Community Provider has been suggested (due to her recent experience of setting up a consortium in Lancashire and Cumbria) to provide 6 days support. Cost £1,800 plus a small amount of funding to be set aside for co-ordination and project management for providers. £6,000

Total estimated project cost £10,250

DECISION: The board agreed the proposals and asked for this to be taken forward with further details brought back to the board.

8. JRE Performance Dashboard

A report was presented of the second iteration of the JRE dashboard detailing the current position and performance trends across the CJS. Key points include reduction in adult re-offending, but the number of offences per offender has increased. It is suspected that those low level offenders have been diverted away from offending (volumes have dropped by 10%) but those that are left are the most prolific and hardened offender who are more difficult to rehabilitate. Numbers of women on remand has been steadily rising over the last 12 months; the increase is not reflected in the numbers sent to prison some analysis suggests that those who were on remand had an offences that were of the appropriate level of seriousness, but it has not been identified why many are not sentenced to prison. Male offenders sentenced to greater than 12 months in prison has fallen by around 40% since October 2013 for 18-25 year olds and by 38% for males overall suggesting ICO is having an impact, however this follows a signification period of increase. Discussion around why we had a previous increase; MoJ added that this had been a national trend but they had not been able to unpick the reason. Mental health is the most common reason for Medac's callouts to police custody. Youth Triage numbers are difficult to obtain, YOT's all use different systems.

ACTION: - Kath Abbott look to see if we can drill down to local level

ACTION: Kath Abbott to approach Garry Shewan re: domestic Violence Data

ACTION: to speak to Witness Services and possibly New Economy and YOT's to find a way to understand general public view of Criminal Justice System

9. HMYOI Hindley Update:

A report was presented providing detail behind the decommissioning of HMYOI Hindley. A task and finish group has been set up to look at remedial action; on the 23rd October the decision was, in effect immediate as they stopped accepting any new young offenders and the prison will be closed from February 2015.

Challenges to the 'Through the Gate system' will now need to be overcome to ensure the decision to decommission Hindley does not impact too heavily on the progress made in establishing positive resettlement outcomes for young people returning to Greater Manchester, family visits will be