

Statement of Intent for ECO4 and Great British Insulation Scheme

Greater Manchester Combined Authority

ECO4 and Great British Insulation Scheme Flexible Eligibility Statement of Intent

Local Authority name: Greater Manchester Combined Authority

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This statement sets out the Greater Manchester Combined Authority's (GMCA) flexible eligibility criteria for the Energy Company Obligation (ECO4) and Great British Insulation schemes which run until March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments. The Great British Insulation Scheme will support the ECO4 scheme in the delivery of predominantly single measures targeted at a wider range of households.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex" and "Great British Insulation Scheme Flex".

The GMCA is publishing this Statement of Intent (SoI) on 16/12/2023 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below. The tick boxes are used to indicate to households which routes the GMCA is using:

Route 1: Owner-occupied and private rented sector households with a gross annual income less than £31,000. This cap applies irrespective of the property size, composition, or region.

☒ **Route 2:** Owner-occupied and private rented sector households that meet a combination of two of the following proxies:

Proxy 1) Homes in England in Lower-layer Super Output Area 1-3 (LSOA) ^{1*}
Proxy 2) A person living at the premises is entitled to a Council Tax reduction on the grounds of low-income.
Proxy 3) A person living at the premises is considered to be vulnerable to the cold under the National Institute for Health and Care Excellence (NICE) Guidance NG6: Recommendation 2, for a reason other than their low-income ^{2*}
Proxy 4) A child living at the premises is eligible for free school meals, due to low-income ³
<p>Proxy 5) A person living at the premises is supported by a scheme established by the LA that is named and described within their Statement of Intent and established to support people living on a low-income and considered vulnerable to the cold under NICE Guideline NG6.</p> <p>The LA established schemes used are Bolton Care and Repair, Warm Homes Oldham, and AWARM Plus Wigan. They provide a local single-point-of-contact health and housing referral service commissioned to help vulnerable people who live in cold homes. They identify a wide range of people who are vulnerable to the cold because of:</p> <ul style="list-style-type: none"> • a medical condition, such as heart disease; • a disability that, for instance, stops people moving around to keep warm, or makes them more likely to develop chest infections; or • personal circumstances, such as being unable to afford to keep warm enough.
Proxy 6) A household referred to the LA for support by their energy supplier or Citizens Advice, because they have been identified as struggling to pay their electricity and/or gas bills.
<p>Proxy 7) [Please note, proxy 7 is for supplier owned debt data and is listed here for information only]. Households identified through energy supplier debt data. This route enables obligated suppliers to use their own debt data to identify either non pre-payment meter households (non-PPM), or pre-payment meter households (PPM)*.</p> <p>a. Non-PPM customers: These are customers who have been in debt for more than 13 weeks ending with the day on which the declaration is made, and are in a debt repayment plan with their energy supplier or repaying their fuel debt through 3rd party deductions.</p> <p>b. PPM customers: Suppliers may also identify PPM households who:</p> <ul style="list-style-type: none"> • have either self-disconnected or received supplier Discretionary / Friendly credit within the last 13 weeks ending with the day on which the declaration is made; or • are in a debt repayment plan with their energy supplier; or • repaying their fuel debt through 3rd party deductions.*

* Note proxies 1 and 3 cannot be used together.

* Proxy 7 cannot be used in combination with proxy 5 or proxy 6.

¹ Published at <https://www.gov.uk/government/statistics/english-indices-of-deprivation-2019>. The deciles are published in "File 7: all ranks, deciles and scores for the indices of deprivation, and population denominators".

² <https://www.nice.org.uk/guidance/ng6/chapter/1-Recommendations#recommendation-2-ensure-there-is-a-singlepointofcontact-health-and-housing-referral-service-for>

³ Under section 512ZB(4) of the Education Act 1996 or section 53 of the Education (Scotland) Act 1980

Route 3: Owner-occupied and private rented sector households that have been identified by either a person registered in the General Practitioner Register, a Scottish Health Board, a Welsh Health Board, an NHS Foundation Trust, or an NHS Trust as vulnerable, with an occupant whose health conditions may be adversely affected by living in a cold home. These health conditions must be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

Route 4 [applicable to ECO4 Flex only]: Owner-occupied and private rented sector households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to the Department for Energy Security and Net Zero where they have identified new methods to identify low-income and vulnerable households. Applications need to demonstrate a number of factors, including that the proposed methodology is more effective at identify households in fuel poverty than the criterion offered under Routes 1 and 2.

Scheme eligibility

All potentially eligible households should apply through the GMCA or one of their following approved ECO4 and Great British Insulation Scheme installers to see if they can either benefit from the scheme or be assessed for eligibility under any other relevant programme:

Districts	Installer	Contact
Manchester, Stockport, Trafford	Improveasy Ltd	improveasy.com 0800 024 8505
Bolton, Salford, Wigan	Next Energy Solutions Ltd	nextenergyuk.co.uk 0800 021 3145
Bury, Rochdale, Oldham, Tameside	PHS Home Solutions Ltd T/A 0800 Repair	www.0800repair.com 0800 737 247

An LA officer (not a 3rd party working on behalf of an LA) will be responsible for checking and verifying evidence and issuing declarations. For any general enquiries relating to this Sol, please contact: eco@greatermanchester-ca.gov.uk

CEO mandatory signature

The GMCA will administer the ECO4 Flex scheme according to the Electricity and Gas (Energy Company Obligation) Order 2022 (ECO4 Order).

The GMCA will administer Great British Insulation Scheme Flex according to the Electricity and Gas (Energy Company Obligation) Order 2023 (ECO4A Order).

The CEO of the GMCA will oversee the process of identifying eligible households under ECO Flex and Great British Insulation Scheme Flex. The GMCA will notify Ofgem of households that declarations have been issued for via the declaration notification template.

All personal data collected or processed by the GMCA for the purposes of ECO4 Flex or Great British Insulation Scheme Flex will be processed and stored in accordance with the GMCA's obligations under UK GDPR and the Data Protection Act 2018, the GMCA's data protection policy, the Information Commissioner's Office Data Sharing Code and other guidance, and Department for Energy Security and Net Zero guidance.

Signature: *Eamonn Boylan*

Name: Eamonn Boylan

Job Title: Chief Executive of the GMCA and TfGM

Date of signature: 15/12/2023