

KATE GREEN
DEPUTY MAYOR
OF GREATER
MANCHESTER

Rt Hon James Cleverley
Secretary of State for the Home Department
2 Marsham Street
London
SW1P 4DF

26th January 2024

Dear Home Secretary,

SUBJECT: GMP HMICFRS PEEL INSPECTION

I write in response to the recent publication of the PEEL report for Greater Manchester Police (GMP). I am grateful to HMICFRS for the detailed work they have undertaken and have reviewed the findings with considerable interest.

Having reviewed the findings, I consider it to be a fair and accurate assessment of the position of Greater Manchester Police between February – July 2023 and am confident that GMP has continued to improve since that time through to today.

Further, this is the first PEEL inspection for GMP since they were removed from HMICFRS' enhanced monitoring 'Engage' process, and I am pleased to see the inspection reflects the significant progress that GMP made since the enhanced monitoring was instigated.

Since the appointment of the Chief Constable in 2021, more crimes have been solved, neighbourhood crime and vehicle crime are falling, residential burglary has gone down by a fifth, we are seeing more positive outcomes in domestic abuse cases, and homicide is down by nearly a quarter.

I am in no doubt that that is due to the robust plan put in place by the Chief Constable and the dedicated efforts of all GMP officers and staff to deliver this in such a short period of time. This strong leadership and force management is clearly reflected throughout the report and the 'Good' gradings received.

The 2021/22 PEEL report saw three causes of concern (CoC), 13 recommendations and 18 areas for improvement (AFIs) identified for Greater Manchester Police, with a further accelerated CoC and four recommendations being identified in September 2021. It is encouraging to see that all but three of these have been completed to the satisfaction of HMICFRS. 11 AFIs have been identified through this inspection, and GMP has plans to address them.

The programme of organisational and operational transformation that has taken place since the 2021/22 PEEL inspection has been considerable. It is clear that GMP are moving in the right direction and should take great pride as the most improved police force in the country in this period. It is particularly encouraging to see that improvement has been noted by HMICFRS in a number of areas, including: crime prevention, investigations, productivity, its ability to address local and national

GMCA, Broadhurst House, 56 Oxford Street, Manchester, M1 6EU

<u>BOLTON</u>	<u>MANCHESTER</u>	<u>ROCHDALE</u>	<u>STOCKPORT</u>	<u>TRAFFORD</u>
<u>BURY</u>	<u>OLDHAM</u>	<u>SALFORD</u>	<u>TAMESIDE</u>	<u>WIGAN</u>

priorities, managing demand and resources and ongoing value for money. All of these lend themselves to greater public confidence in Greater Manchester Police.

However, that is not to say that anyone in Greater Manchester Police or my office is complacent in our commitment to continually improving services for victims and the public across the city region.

The accelerated cause of concern (aCoC) in September 2021 regarding GMP's response to some vulnerable victims inadequate has been a critical priority for both myself and the former Deputy Mayor, Baroness Beverly Hughes.

Significant financial and human investment has been made into GMP's Force Contact, Crime and Operations Centre (FCCO) to ensure those concerns are addressed and that the initial contact victims of crime make with GMP is responded to both timely and effectively. The reduction in answering times for both 999 and 101 calls is a testament to that investment and the consistent improved delivery of public contact services has helped produced better outcomes for victims and can help increase the faith and trust in GMP from the public.

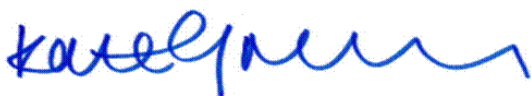
In respect of other identified areas for improvement in the report, it is rightly acknowledged that the Public Protection Department was already making progress at the time of the inspection in July – with the Sex Offender Management Unit having decreased overdue visits and overdue specialist risk assessments by 81% and 83% since the beginning of the year. In the last three months, the figures have continued to decrease by 14% and 62% respectively.

On the use of Stop and Search powers, scrutiny of the appropriate and proportionate use is a key priority for the Mayor and me. We have put in place steps to ensure greater public transparency regarding GMP's use of force through the Achieving Race Equality report which was published in December 2023. We know that trust and confidence is lower in some ethnic minority groups than in others and that this is most stark in our black and black heritage communities. This is something GMP must work hard to address.

The Chief Constable and I are confident that the direction of travel remains positive for Greater Manchester Police, and that the next inspection will see further progress and more areas of GMP being rated good, and on the way to outstanding.

I am proud of the work the Chief Constable, his leadership team, frontline officers and all the staff at GMP for what they have achieved. I know there is more to be done and I have every confidence Greater Manchester will soon have the outstanding force they deserve.

Yours sincerely,



Kate Green
Deputy Mayor of Greater Manchester
Policing, Crime and Criminal Justice

GMCA, Broadhurst House, 56 Oxford Street, Manchester, M1 6EU

<u>BOLTON</u>	<u>MANCHESTER</u>	<u>ROCHDALE</u>	<u>STOCKPORT</u>	<u>TRAFFORD</u>
<u>BURY</u>	<u>OLDHAM</u>	<u>SALFORD</u>	<u>TAMESIDE</u>	<u>WIGAN</u>